

In Spotlight

Ms. Meeta Agarwal

DGM - Administration









"Prof. Dwivedi Shines at 5NANO 2024 with Innovative BioNano Sensor Research"

Prof. (Dr.) Vedvyas Jayprakashnarayan Dwivedi, Executive Vice-President of Indus University in Ahmedabad, Gujarat, presented a paper titled "Design Perspectives of BioNano Sensors for Endocrine Hormones" at the 2024 IEEE International Conference on Nanoelectronics, Nanophotonics, Nanomaterials, Nanobioscience & Nanotechnology (5NANO 2024). This conference was organized by VISAT Engineering College in Ernakulam, Kerala, India, on April 25 and 26, 2024.



"Prof. Dwivedi Shares Insights on Research Integrity at Parul University"



Prof. (Dr.) Vedvyas Jayprakashnarayan Dwivedi, Executive Vice-President of Indus University in Ahmedabad, Gujarat, was invited to deliver an expert talk on "Research Integrity and Publication Policies" by the Department of Doctoral Studies and Research at Parul University on May 3, 2024.

"Prof. Dwivedi Honored with Prestigious Review Certificate in Electrical and Electronic Engineering"

Prof. (Dr.) Vedvyas Jayprakashnarayan Dwivedi, Executive Vice-President of Indus University in Ahmedabad, Gujarat, has been awarded a Certificate of Review by Advances in Electrical and Electronic Engineering.



"Design Excellence Unveiled: Dr. Naresh Chhatwani Judges Interior Design Innovations"



Dr. Naresh Chhatwani, Head of the IDEA Department, was invited to serve as an External Juror for the B. Design Semester VIII (Interior Design) at Karnavati University, Gandhinagar, from April 23 to April 25, 2024. During this period, students from the Interior Design department of Unitedworld Institute of Design presented their Graduate Projects to the final jury. He was also honored with an invitation from Veer Narmad South Gujarat University to serve as a jury member for the final jury of "Architectural Design Studio-X" for B. Arch, Sem - X at G. C. Patel Institute of Architecture, Interior Design & Fine Arts, V.N.S.G.University, Surat. This prestigious event took place on April 26 and April 27, 2024.





"Summiting Design Peaks: Dr. Naresh Chhatwani's Contributions to Hill Region Architecture"

Following papers were presented by Dr. Naresh Chhatwani during the national conference on planning & architecture for hill regions.

Paper Presentation Titles:

1)"Harmony Amidst Nature's Challenges: A Case Study of Sustainable

Resort Design in Idukki, Kerala"

Authors: Dr. Naresh Chhatwani, Rashi Khode

2)"Sacred Shelter: Designing a Pilgrimage Centre in Kedarnath"

Authors: Dr. Naresh Chhatwani, Sakina Kakkai

3) "Exploring Earth's Depths: Designing a Research Center in Joshimath"

Authors: Dr. Naresh Chhatwani, Siddharth Mistry



"Unlocking Architectural Futures: Dr. Naresh Chhatwani's Expertise on Admissions and NATA Insights"



Dr. Naresh Chhatwani, Head of the IDEA Department, was invited to present a talk on Architecture Admissions at a conference hosted by the Bharatiya Sindhu Sabha Youth Wing. Participants received valuable insights into the admission procedures for architecture programs and detailed information about the NATA Exams administered by the CoA. This informative session was conducted online on May 11, 2024.

"Design Deliberations: Crafting Futures with Expert Insights"

The End Semester Design Project Jury for Semester 6 was orchestrated on May 9th and 10th, 2024, spearheaded by Dr. Naresh Chhatwani, Dr. Monika Gupta, and Assistant Professor Pratik Zaveri. Architects Errol Ruben, Gaurav Kaushik, and Ojas Trivedi were invited as jury members. External jurors Rushank Mehta, Tejas Kathiria, Harsha Shamnani, and Mehul Pandya provided valuable feedback on the design resolutions during the final jury of the Semester 4 Housing Studio. Vishal Chudgar efficiently coordinated the proceedings. Additionally, architects Vijay Arya, Yatin Pandya, Neha Nair, Sandeep Paul, and Ashish Trambadia offered insights during the final jury of the Semester 8 Urban Insert Studio. The studio itself was conducted and coordinated by Associate Professor Atreya Bhattacharyya, Assistant Professor Sharaddha Sharma, and Assistant Professor Priyanka.











"Designing Tomorrow: Ms. Ashwarya Chauhan's Sustainable Vision Shines at ICETDA 2024"

Ms. Ashwarya Chauhan, an Assistant Professor at Indus Design School, showcased her research at the 2nd International Conference on Emerging Trends in Design & Arts (ICETDA 2024) held on April 5th, 2024. Her paper delved into fundamental factors and emerging trends essential for designers aiming to create products aligning with consumer needs while also promoting sustainability. Congratulations are in order for Ms. Ashwarya Chauhan for her notable contribution to the realm of sustainable design!



"Sejal Thakkar Pioneers Data Science for Sustainable Agriculture: MMCITRE 24 Announcement"

the International Conference on Mathematical Modeling, Computational Intelligence (ACINC) and ACINC AC

Ms. Sejal Thakkar from the IT Department at IITE has proposed a symposium on Data Science Applications in Agriculture & Plant Science for the upcoming conference MMCITRE 24, organized by Manipal University Jaipur.

"Unveiling Innovation: The Grand Inauguration of the Antenna Design Lab and Enlightening Expert Talk"

On April 24, 2024, the Department of Electronics and Communication Engineering proudly inaugurated the Industry Sponsored "Antenna Design Lab," graced by esteemed dignitaries including Nagesh Bhandari, Ritu Bhandari, Dr. Sandeep Chakrovorty, Dr. Ved Vyas Dwivedi, Dr. R.K. Singh, Dr. Suketu Jani, Dr. Ishbir Singh, and Ms. Meeta Agrawal, alongside HODs and Faculty Members of ECE and Electrical Engineering Department. Following this momentous occasion, an insightful Expert Talk on "Design & Testing of Antennas for Navigational Modules" was delivered by Dr. Abhishek Rawat, Associate Professor at IIT RAM, Ahmedabad. Dr. Rawat showcased the utilization of the Anechoic Chamber and Vector Network Analyzer (VNA) to over 25 students of EC/ICT/EL, empowering them with practical knowledge. The lab is poised to offer extensive support for Antenna Testing, catering to researchers in the RF/Antenna domain. This event was expertly coordinated by Assistant Professor Zalak Patel.



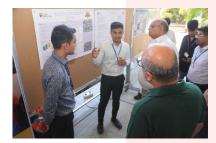






"Unveiling Ingenuity: IITE's Annual Project Exhibition 2024 - A Showcase of Innovation and Entrepreneurship"

The Indus Institute of Technology and Engineering (IITE), in collaboration with IIICT and WIIA, proudly presented the ANNUAL PROJECT EXHIBITION- 2024 at Indus University on April 29 & 30, 2024. This grand event was jointly organized by Indus University, in partnership with prestigious organizations such as the Indian Society for Technical Education (ISTE), the Institute of Engineers, India (IEI), and the Institution's Innovation Council (IIC). Generously sponsored by the Indus Centre for Startups, Incubation & Innovation (ICSII) and the Students Startup and Innovation Policy (SSIP), the exhibition aimed to equip young engineering students with the knowledge, skills, and insights essential for success in entrepreneurship and innovation. Students from Indus Institute of Technology & Engineering (IITE), Indus Institute of Communication Technology (IICT), and Western India Institute of Aviation (WIIA) showcased their final year projects, unveiling their innovation and creativity across four different venues within the Indus University campus. The inauguration ceremony, themed "Innovate to Elevate: Engineering Entrepreneurial Success with Intellectual Property," took place at the Auditorium (Main Building) on April 29, 2024. Esteemed industry experts graced the occasion, including Shri Vinod Agrawal, Chairman and Managing Director of Arunaya Organics Pvt. Ltd., who emphasized the pivotal role of technology in society and highlighted potential startup opportunities in the country. Shri Nilesh Ranpura, Delivery Manager & Director-Engineering (Semiconductor) at e-infochips, Ahmedabad, also shared insights into the latest innovations and technological advancements across various fields.





"Elevating Expertise: Asst. Prof. Zalak Patel's Participation in Next Generation RFIC FDP"



Assistant Professor Zalak Patel from the Department of Electronics & Communication Engineering enthusiastically engaged in a 5-day online Faculty Development Program (FDP) titled "Next Generation RFIC: Design, Fabrication, and Characterization." The program took place from April 22 to April 26, 2024, at the Department of Electronics & Communication Engineering, Amrita School of Engineering, Amrita Vishwa Vidyapeetham, Coimbatore, India









"Unleashing Innovation: e-Yantra Robotics Workshop Sparks Faculty Expertise"

The Department of Electronics and Communication Engineering at Indus University hosted a dynamic Two-day Faculty Workshop on "Robotics" featuring e-Yantra Tools, in collaboration with the esteemed e-Yantra Team from IIT Bombay, on April 18-19, 2024. The workshop attracted 25 faculty participants from prestigious institutions such as Indus University, Ganpat University, Ahmedabad University, L.J. University, Dharmsinh Desai University, VPMP Polytechnic, and BVM College of Engineering. This platform offered attendees an immersive exploration of robotics intricacies. Led by project engineers from the e-Yantra Team, IIT Bombay, Mr. Saail Narvekar and Bhargav HS, the hands-on sessions empowered participants with practical skills, deepening their understanding of robotics applications. Dr. Divyangna Gandhi efficiently coordinated the workshop, ensuring its success. Each faculty member received a complimentary e-Yantra toolkit, generously provided by IIT Bombay, enriching their expertise in the field. The workshop was fully funded by IIT Bombay.



"Journey into Innovation: Indus University Delegation Explores eInfochips' Technological Realm"

On May 17, 2024, a delegation from Indus University comprising Dr. Ritu Bhandari from the Presidential Secretariat, Dr. Radhika Bhandari, Dean of Aviation & Director of WIIA, Dr. Ishbir Singh, Director of IITE, and Dr. Vrushank Shah, Head of the Electronics and Communication Engineering Department, visited eInfochips. The purpose of the visit was to explore collaboration opportunities, gain insights into eInfochips' innovative projects, and discuss the broader ecosystem's role in driving technological advancements. The highlights of the visit included a warm welcome and introduction by eInfochips' leadership team, live demonstrations of advanced products in IoT, AI/ML, security, sensors, wireless, cloud, and power in the Experience Zone, an insightful tour of eInfochips' labs showcasing their rigorous testing and development processes, strategic discussions with Sumit Sethi, COO, Mr. Nilesh Ranpura, Director of Engineering, and Dr. Sudhir Naik, Founder Member, regarding potential collaborations and future plans, as well as an engaging Q&A session on eInfochips' operations and future directions, culminating in a group photo.







"Powering Progress: Dr. Sweta Shah's Substation Studies Illuminate Engineering Frontiers

Dr. Sweta Shah's research contributions continue to shine as she recently published two papers in the April 2024 edition of the International Journal of Innovative Research in Science, Engineering & Technology. The first paper focuses on "Contingency Analysis of 66/20 KV Substation," while the second paper delves into "Load Flow Analysis of 66/20 KV Substation."



"Peer Review Prodigy: Dr. Hinal Shah's Contribution to IJECE"



Dr. Hinal Shah served as a reviewer for the International Journal of Electrical and Computer Engineering (IJECE); she undertook the critical task of evaluating scholarly submissions. As a reviewer, Dr. Shah meticulously assessed the quality, relevance, and validity of research articles submitted to the journal. Her expertise and attention to detail played a crucial role in ensuring the integrity and credibility of the journal's publication process. By dedicating her time and expertise to this role, Dr. Shah contributed to maintaining the high standards of academic excellence upheld by the International Journal of Electrical and Computer Engineering.

"Dr. Vineeta Chauhan's Stellar Role at PCCDA 2024: Recognized Excellence in Program Committee and Reviewer Participation"

Dr. Vineeta Chauhan was honored with a certificate of appreciation for her valuable contribution as a Program Committee member and Reviewer during the 4th International Conference on Paradigms of Communication, Computing, and Data Analytics (PCCDA 2024). The conference took place on April 20–21, 2024, at Pt. Lalit Mohan Sharma Campus, Rishikesh, under the auspices of Sri Dev Suman Uttarakhand University



"Empowering Minds: Dr. Parul Shah's Insights on Women's Education and Social Reform"



Dr. Parul Shah, Assistant Professor at IIMS, Indus University, has authored a paper titled "The Impact of Social Reform on Women's Education: Challenges and Advancing Gender Equality." This scholarly contribution was published in GAP BODHI TARU, a globally recognized journal of humanities with an ISSN of 2581-5857 and an impressive Impact Factor of 5.551 according to SJIF and 5.125 according to IIFS. The journal is renowned for its peer-reviewed and open-access nature, ensuring global accessibility and scholarly rigor.





"Duo Dynamite: Dr. Deepesh Dasani and Dr. Rajesh Kiri's Journal Jaunt"

Dr. Deepesh Dasani and Dr. Rajesh Kiri, Assistant Professors from IIMS, collaborated on a research project, co-authoring and achieving publication success in the esteemed UGC Care Journal Category 1, the Journal of Foundation Research. This journal, distinguished for its academic excellence, bears the ISSN: 2395-5635.





"Digital Dynamo: Dr. Kanu Raheja Masters Marketing Magic at MICA"



Dr. Kanu Raheja, Assistant Professor at IIMS, successfully completed the Advanced Certification Program in Digital Marketing and Communication with a specialization in Branding and Communication; Social Media and Content Marketing from MICA on May 8, 2024.

"Spotlight on Marketing Mastery: Dr. Rachna Patel's Chapter in Advertising Anthology"

Dr. Rachna Patel, Assistant Professor at IIMS, contributed a chapter titled "Advertising - the Most Crucial Element of Marketing" to the 22nd chapter of the book "Advertising, Methods, Research and Practices." This book, edited by scholars from Adamas University in Kolkata, India, features valuable insights into advertising strategies and practices. The ISBN number for this publication is 978-81-963402-5-4.



"Sustainable Horizons: Dr. Rachna's Journey with MBA Scholars in Green HRM"



Dr. Rachna, alongside MBA 4th Semester students, presented a paper at an international conference titled "Path of Sustainability for a Greener & Healthier Planet-2024." This conference was organized by Kaushalya University in collaboration with the University of Tasmania, Australia. The presented topic focused on "Green HRM - Requirement of the 21st Century."





"Chemical Catalyst Crusader: Dr. Rawesh Kumar's Research Rampage!"

Dr. Rawesh Kumar, an Associate Professor of Chemistry at IISHLS, has recently made significant contributions to the field of catalysis with several research articles published in esteemed SCI-indexed international journals. One such article titled "Optimizing Hydrogen Production: Influence of Promoters in Methane Decomposition on Titania-Modified-Zirconia Supported Fe Catalyst" was published in the journal "ACS Omega" by the American Chemical Society, boasting an Impact Factor of 4.1. Additionally, Dr. Kumar's research on methane dry reforming led to the publication of articles in journals such as "Molecular Catalysis" and "Applied Catalysis A, General," both published by Elsevier with Impact Factors of 4.6 and 5.5 respectively. Furthermore, his research on enhancing hydrogen production through methane dry reforming was featured in the journal "Energy Conversion and Management: X," also published by Elsevier with an impressive Impact Factor of 6.3. These publications underscore Dr. Kumar's dedication to advancing knowledge in the field of chemistry and catalysis.



"NEP 2020 Navigator: Dr. Nikita Gadani's Academic Adventure!"



Dr. Nikita Gadani, from the Department of Languages (English) at IISHLS, participated in and successfully completed the "NEP 2020 Orientation & Sensitization Programme" conducted by the Malaviya Mission Teacher Training Centre at Banaras Hindu University. The program took place from April 15 to April 24, 2024.

"Shaping Tomorrow: Innovative Workshops at IICT"

On Saturday, April 27, 2024, the Institute of Information & Communication Technology's Department of Computer Science hosted a full-day "Workshop on Examination Reforms." This workshop delved into the principles of Outcome-Based Education (OBE), Bloom's Taxonomy, and the construction of examination question papers, ensuring that students are assessed based on their post-UG/PG program capabilities. Additionally, the Indus Institute of Information & Communication Technology's Department of Computer Science organized a session titled "Train the Trainer" on May 11, 2024, starting at 09:30 AM. The session focused on "Generative AI & The Future of Education," with Ms. Manisha Bhatol, Assistant Professor at IIICT, serving as the resource person.









"Innovation Unleashed: Highlighting Excellence at the Computer Science Project Exhibition"

The Department of Computer Science at Indus Institute of Information & Communication Technology, Indus University, organized a captivating Project Exhibition on April 29, 2024. The exhibition, skillfully coordinated by Ms. Nehal Adhvaryu and Mr. Vivek Dave, showcased the technical prowess of students from M.Sc.-IT, BCA, B.Sc.-IT, B.Sc.-Computer Science, and B.Sc. - Data Science programs. A total of 30 groups participated, presenting projects categorized into Al-oriented models and application-oriented models. Mr. Vivek Malam, an M.Sc.-IT student, clinched the first rank in the application-oriented model with his project "MARL Simulation," while in the Al-oriented category, Ms. Vishvakunvar Jhala and Mr. Dhrumil Shah from BCA sixth semester secured the top spot with their project "ARKA (Active Reasoning Knowledge Assistance)." Mr. Khilav Jadav, a sixth-semester student from B.Sc.-Data Science, claimed the runner-up position with his project "Live Facial Emotion Detection." The event garnered esteemed judges, including Dr. Hitesh Bheda, Co-Founder of NiviData Consulancy, and Mr. Ravish Dave from LTIMindtree, both impressed by the students' innovative work. Mr. Dave even extended job offers to two students, Mr. Khilav Jadav and Mr. Chirag Tamhane from B.Sc.-Data Science sixth semester, while Dr. Bheda expressed interest in inviting students to enhance their projects further in his company.





"Unveiling the Future: Generative AI in Education"



The Department of Computer Science at the Indus Institute of Information & Communication Technology organized a "Train the Trainer" session on May 11, 2024, from 09:30 am to 10:30 am, focusing on "Generative AI & The Future of Education." Ms. Manisha Bhatol, Assistant Professor at IIICT, served as the resource person for this enlightening session. The expert discussion delved into the transformative impact of Generative AI on the landscape of education. While recognizing its potential benefits, the session also highlighted the need to address challenges and ethical considerations. It emphasized the importance of leveraging Generative AI to create inclusive, personalized, and equitable learning environments for both students and educators alike.





"Elevating Expertise: Dr. Rajeev Mathur's Reviewer Role"

Dr. Rajeev Mathur, the Director of IIICT, has been chosen to serve as a Reviewer for the Advances in Science, Technology, and Engineering Systems Journal. As a Reviewer, Dr. Mathur will play a crucial role in evaluating submissions to the journal, ensuring the quality and integrity of the research published. This appointment reflects Dr. Mathur's expertise and standing in his field, highlighting his contributions to advancing scientific knowledge and scholarly discourse.



Launch of India's First Al-Driven Cyber Security Control Centre at Indus University in Collaboration with Heritage Cyber World

Indus University, in collaboration with Heritage Cyber World, is all set to launch India's First Al-Enabled Command Control Centre-cum-Research Laboratory at Indus university. This state-of-the-art facility will be a game-changer, combining cutting-edge Al technology with hands-on learning experiences for students.







Don't Let Software Reject Your Resume: Crafting an ATS-Friendly Application

An Applicant Tracking System (ATS) is software used by employers and recruiters to manage the recruitment process. ATS systems are designed to streamline the hiring process by automating tasks such as collecting, sorting, and tracking job applications. These systems help employers organize large volumes of resumes and identify qualified candidates efficiently.

To create an ATS-friendly resume, follow these guidelines:

- **1. Use Standard Formatting:** Stick to a simple, clean layout with standard fonts like Arial, Calibri, or Times New Roman. Avoid using fancy fonts, colors, or graphics.
- **2. Include Relevant Keywords:** Tailor your resume for each job application by incorporating keywords from the job description. Use industry-specific terms and phrases that the ATS is likely to scan for.
- **3. Use Standard Section Headings:** Organize your resume into clear sections such as "Experience," "Education," and "Skills." This helps the ATS identify different parts of your resume accurately.
- **4.Spell Out Acronyms:** While you may be familiar with certain abbreviations, spell them out to ensure the ATS recognizes them. For example, write "Bachelor of Science" instead of "B.Sc."
- **5. Avoid Text Boxes and Graphics:** ATS systems may struggle to read text within text boxes or graphics, so it's best to avoid them altogether.
- **6. Optimize File Format:** Save your resume as a .docx or .pdf file, as these formats are most compatible with ATS systems. Avoid using uncommon file formats that may not be recognized.
- 7. Include Contact Information: Ensure your name, phone number, and email address are prominently displayed at the top of your resume. This makes it easy for recruiters to contact you.
- **8. Customize for Each Application:** Tailor your resume for each job by highlighting relevant skills and experiences. This increases the likelihood of your resume being selected by the ATS.
- **9. Proofread Carefully:** Check your resume for spelling and grammatical errors, as well as formatting inconsistencies. A well-polished resume reflects positively on your attention to detail.

By following these tips, you can optimize your resume to increase its chances of passing through ATS systems and reaching human recruiters for further consideration.

Mr.Parimal Trivedi IICT, Indus University









Congratulations

Mr. Dharmendra Sapariya

a faculty member of the Mechanical Engineering
Department at IITE, Indus University, has achieved
the milestone of completing his Ph.D. His research,
titled "Experimental Investigation For The Effect
Of Fluidization Parameters On Biomass Gasification
Using Bubbling Fluidized Bed Gasification
Technique," was conducted under the
guidance of Dr. Umang Patdiwala from
Indus University and was successfully
defended in May 2024.

Congratulations

Mr. Shaival Parikh

a student of the Mechanical Engineering department, has successfully submitted his thesis titled "Investigation and Performance Analysis of Parabolic Trough Collector with Solar Desalination System." Under the guidance of Dr. Umang Patdiwala, he has fulfilled the requirements for the award of the Degree of 'Doctor of Philosophy' (Ph.D.) from Indus University, Ahmedabad, in May 2024.

Interview with Ms. Meeta Agarwal Ma'am, DGM - Administration

Team i360 had a wonderful opportunity to meet Ms. Meeta Agarwal Ma'am, an epitome of determination and positive energy.

Ques: Please tell us about yourself.

Ans: I was born in Gwalior, Madhya Pradesh, and completed my schooling at Kendriya Vidyalaya. I graduated with B.Sc and B.Ed, and later pursued MA (English) from Barkatullah University in Bhopal and then MBA (HR) from Ignou. I come from a nuclear family with three siblings. During my B.Sc studies, I got married and moved into a joint family, which I enjoyed as it allowed me to experience an extended family environment. After marriage, I & my spouse spent two years in Iran before deciding to settle in India.

Ques: Please share your professional journey.

Ans: I started my career as a Maths and Science teacher at Tulip International School. I then worked as a Center Manager at a coaching institute for 2.5 years. Following that, I served as the Principal of the Devashish Primary School I for 3.5 years. Subsequently, I joined A-One School as the Principal of the Secondary School. Driven by my fascination for college life, I joined Indus University, in 2008 which made the exciting transition for me.

Ques: How have you grown as an individual and who inspires you?

Ans: During my school days, I had a tomboyish personality with high aspirations. Early marriage taught me valuable life lessons, helping me grow as a person. My professional experience at Tulip School groomed me, enabling me to successfully manage various events at Indus. I perform best when given full freedom to make decisions within my portfolio. Challenges motivate me, and I love experimenting with new ideas at work, which keeps monotony at bay and keeps me energized.

Ques: Given a professional career of 28 years, what are your cherished memories?

Ans: I am fortunate to have had a career where my seniors and colleagues have trusted and supported me immensely. One of my cherished memories is receiving a handwritten appreciation note from Ms. Rekha Desai, the trustee of Devashish School, recognizing my skills. This gesture touched me deeply, and I have laminated the note, which I read whenever I face challenges or feeling low.

Ques: Please let us know about the various roles you have handled at Indus University.

Ans: I was initially assigned the role of Coordinator in the Training and Placement department, which was a challenging task. In 2010, my team and I successfully placed students in reputed organizations despite recession in the market. Based on my observations, I shared key insights with the management, leading to my involvement in other areas such as Hostel Management, Discipline, Resource Management, Canteen Management, and Women Development Cell. I am grateful to the senior management for their faith and the freedom they provided to fulfil my responsibilities.

Ques: Madam, as per your administrative experience and rich interaction with students of Indus University, what changes have you observed among students?

Ans: Initially, students were more cooperative and sincere compared to the current generation. Most students have been understanding and compliant with my perspective, except for a few cases.

Ques: Madam, what would you like to do in your free time.

Ans: I love travelling and visiting new places. Given my vast experience of managing students, I would like to record my experiences through any platform so that it is helpful in understanding the different perspectives of life to the students, parents and society as a whole.

Ques: Madam, your message for the readers?

Ans: Have a human touch and be sensitive to others in all aspects.





